



**ensoftek**<sup>®</sup>

**DrCloudEHR<sup>™</sup>**  
**March 2024 Release Notes**

Release to Staging Site – February 25, 2024

Release to Production Site – March 3, 2024

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## Overview

This document contains the Release Notes for March 2024. Upon receipt, please review and test these changes in your Staging Site as soon as possible. The updates may have different effects, depending on your configuration. Use the following tags to understand the impact of the updates on your site:



**Core**

Available to all users when released



**Add-on**

Dependent on the activation of other feature(s)



**Setup**

Some setup is required after the release



**Add-on**

Requires purchase and additional setup

Please note that the terms **client**, **patient**, and **individual** are used interchangeably throughout this document, depending on the feature.

If you have questions regarding staging sites or this release, please contact our support team at [support@drcloudemr.com](mailto:support@drcloudemr.com).

# Patients

*DrCloudEHR now includes a new class-based form "CIWA B Assessment"*

Core  Setup

**Global flag:** Enable Benzodiazepines CIWA at Vitals.

**Form name:** CIWA B Assessment.

When the flag is enabled, the form is available in the general tab as "CIWA B Assessment" form.

In vitals, click the update button to invoke the CIWA B Assessment.

The screenshot shows a patient vitals form with various input fields. A green box highlights the 'Benzodiazepines CIWA' field, which contains the value '7'. An 'Update' button is located to the right of this field. Other fields include 'with Oxygen', 'SP02 room air without Oxygen', 'Respiration', 'Temperature', 'Temp Location', 'BMI', 'BMI Status', 'Other Notes', and 'Alcohol CIWA'.

The screenshot shows the 'Clinical Institute Withdrawal Assessment Scale - Benzodiazepines' form. It includes a 'Total CIWA B score' field with a 'Get Total' button and a note that the maximum possible score is 80. The form is divided into several sections with observation scales:

- 1. Observe behaviour for restlessness and agitation**: Observation scale from 0 (None, normal activity) to 4 (intermittent nausea with dry heaves).
- 2. Ask patient to extend arms with fingers apart, observe tremor**: Observation scale from 0 (No tremor) to 4 (Severe, with arms not extended).
- 3. Observe for sweating, feel palms**: Observation scale from 0 (No sweating visible) to 4 (Severe drenching sweats).
- 4. Patient self-report**: Includes questions like '4. Do you feel irritable?' and '5. Do you feel fatigued (tired)?' with observation scales.

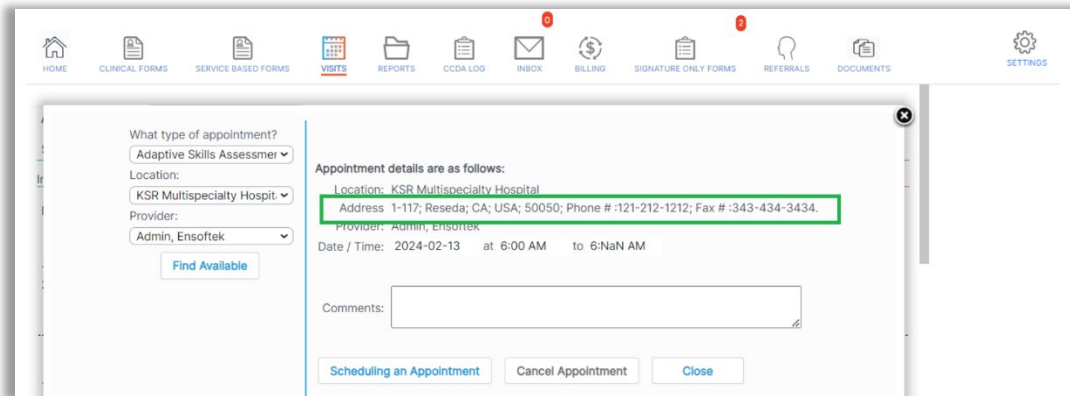
Filling and saving the form will redirect to the vitals screen and update the CIWA B Score in the Benzodiazepines CIWA field on the Vitals form.

# Patient Portal

*Facility addresses and phone numbers at the Visits tab*

**Core**

The Patient Portal now displays the facility address and phone number at the visits and find appointments screens.



# Schedule

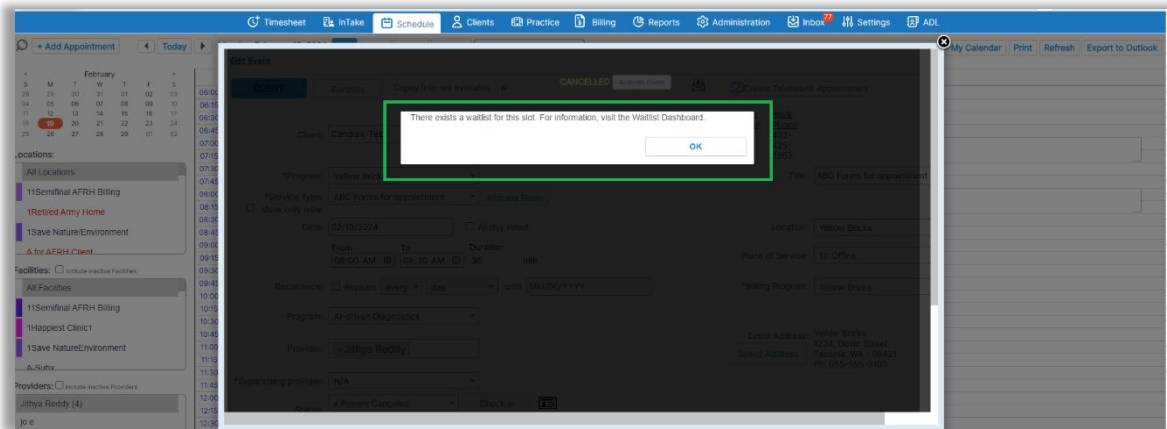
*Ability to schedule waitlist appointments upon cancellation of an appointment*

**Core** **Setup**

DrCloudEHR now provides the ability, upon cancellation of an appointment, prompts staff to schedule the next person on the waitlist.

**Global settings:** Notify when the appointment is canceled, and a waitlist exists for that slot. Includes a drop-down with "None", "Alert", "Reminder", and "Both" options. By default, it will be "None".

Once an appointment is canceled, and a waitlist exists, it then displays the alert. "There exists a waitlist for this slot. For information, visit the Waitlist Dashboard".



It also provides the ability to select staff at the global settings who will receive notifications to manage the waitlist when an appointment is canceled.

# Inbox

*Ability to assign Inbox reminders from one staff member to another*

Core  Setup

DrCloudEHR now provides the ability to redirect staff reminders to other staff when the staff leaves the agency. Implemented the "Open Reminders" tab at Inbox with the ability to move one staff reminders to other staff. Staff can mark the reminders and select the staff at the "Move to Provider" dropdown to assign reminders.

The screenshot shows the 'Open Reminders' interface. At the top, there are filters for 'Reminders of Provider(s): chandana GVC', 'Reminder Types: Select type of reminder(s)', and 'Priority:'. A 'Search' button is highlighted with a green box. To the right, there is an 'ACTION:' section with a 'Move to Provider(s): preety girl' dropdown and a 'Move' button, also highlighted with a green box. Below the filters, it says 'Records: 21'. A table lists the reminders with columns for Priority, Reminders of Provider, Due Date, Person, and Description. The first three rows have their checkboxes selected, and the first two rows have their priority dropdowns open.

| Priority | Reminders of Provider | Due Date               | Person                      | Description  |
|----------|-----------------------|------------------------|-----------------------------|--|
| High     | chandana GVC          | 06/23/2023 ( Overdue ) | Print Test (1002915)        | Billable Encounter (100177939) has no Funding Source coverage for the Patient Print Test (1002915) |
| Low      | chandana GVC          | 06/23/2023 ( Overdue ) | Manuel K Labor (1002496)    | test   |
| High     | chandana GVC          | 07/04/2023 ( Overdue ) | JBond's K 007'S/- (1003080) | Billable Encounter (100178098) has no Insurance coverage for the Patient JBond 007 (1003080)       |
| High     | chandana GVC          | 07/05/2023 ( Overdue ) | Test Fruit (1003156)        | Billable Encounter (100178198) has no Insurance coverage for the Patient Test Fruit (1003156)      |
| High     | chandana GVC          | 07/07/2023 ( Overdue ) | Soon Come (1003162)         | Billable Encounter (100178249) has no insurance coverage for the Patient Soon Come (1003162)       |
| High     | chandana GVC          | 07/07/2023 ( Overdue ) | Test Fruit (1003156)        | Billable Encounter (100178244) has no Insurance coverage for the Patient Test Fruit (1003156)      |

# Billing

*Create Claim Rules for multiple Facilities, Categories, and Service Codes*

Core

When defining a claim rule, staff can now create rules that apply to multiple Facilities, Categories and/or Service codes.