



Q4 EnSoftek User Community Meeting

November 16, 2021



DrCloudEHR Team



**Sandy
Black**

Customer Success
Manager

**Welcome
Q&A Coordination**



**Murray
Heidebrecht**

Director of
Marketing

Moderator



**Ramesh
Nagul**

CTO,
VP of Engineering

**Product Roadmap
Feature Demo**



**Chris
Goodbaudy**

Implementation
Manager

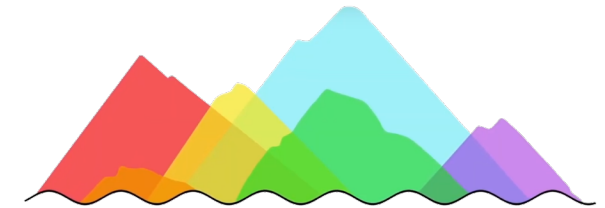
Feature Demos

Welcome our New Partners!



Peaceful Alternatives
Counseling & Therapy, LLC

THE LINK &
OPTION
CENTER INC.



NORTHWEST TREATMENT_{LLC}



MAXIMON BEHAVIORAL
HEALTH

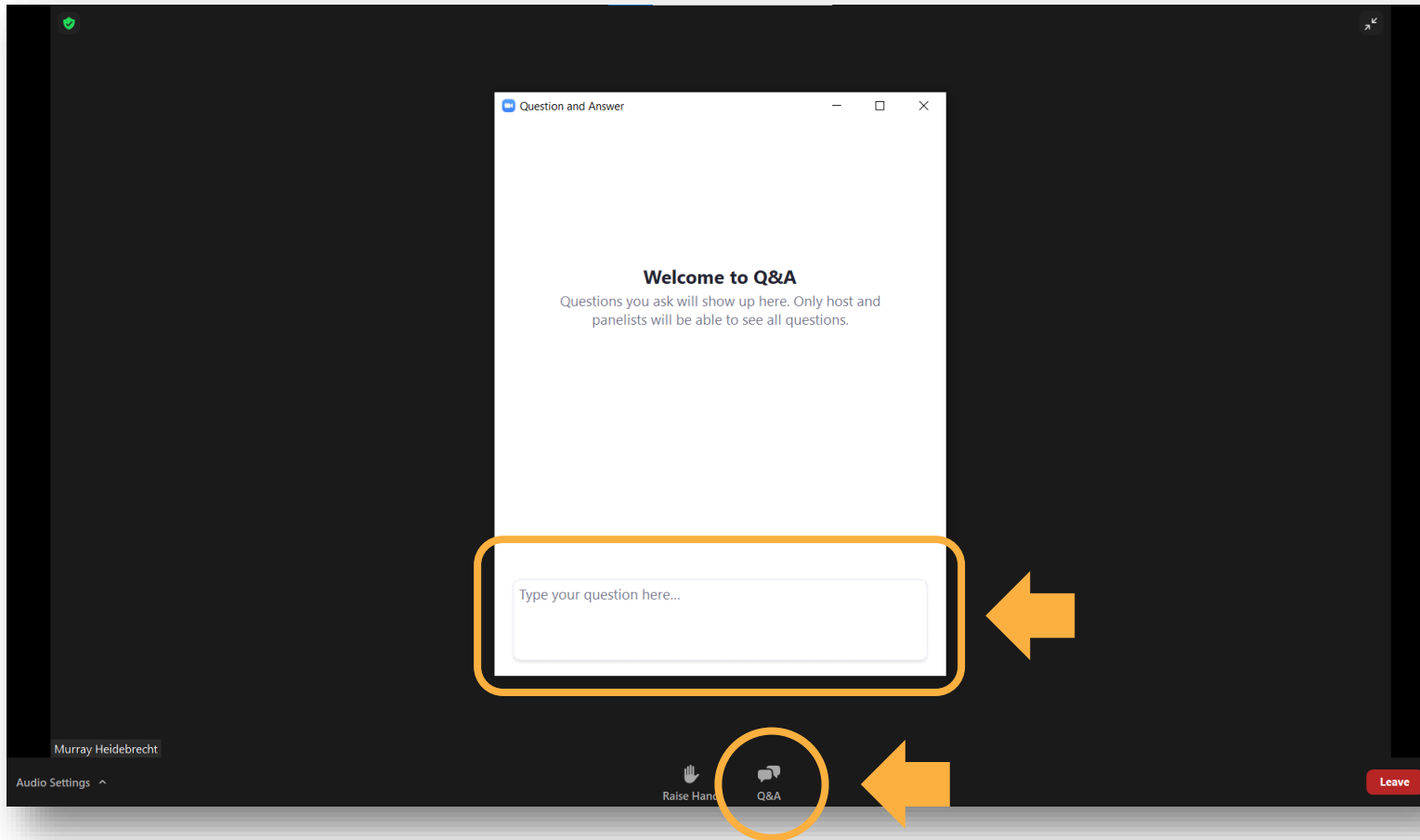


COYOTE TASK FORCE

Agenda

- Welcome & Introductions - *Sandy*
- Development Overview - *Ramesh*
- Feature Overview & Demos - *Chris*
- Questions & Answers - *Murray*
- Wrap-up

Questions & Answers



Our Commitment to You

Express our appreciation to you

Provide a platform for engagement

Incorporate your feedback into DrCloudEHR

Provide responses to all your questions



Development Overview

Ramesh Nagul

2021 DrCloudEHR Provider Insights

125,000

Individuals
Served

840,000

Billable
Encounters

\$65M

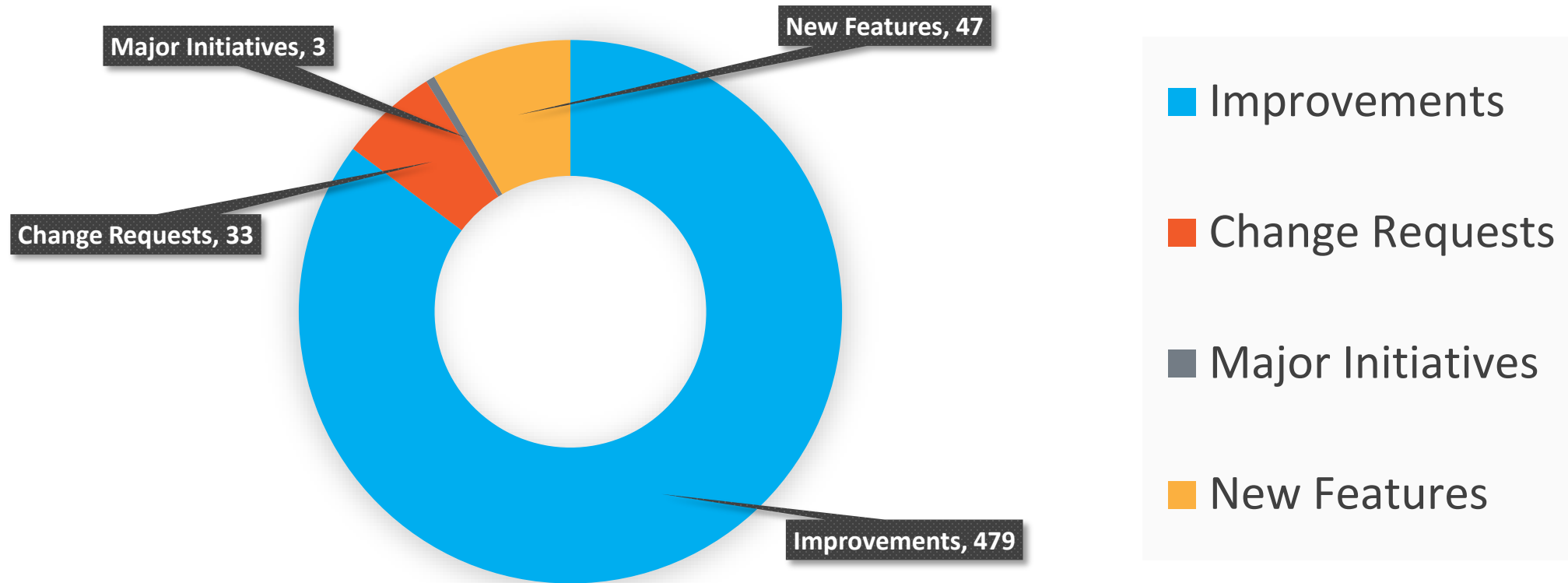
Payments
Recorded

187,000















Non-Billable
Encounters

All numbers actuals and rounded up

562 Deployed Improvements – Since June

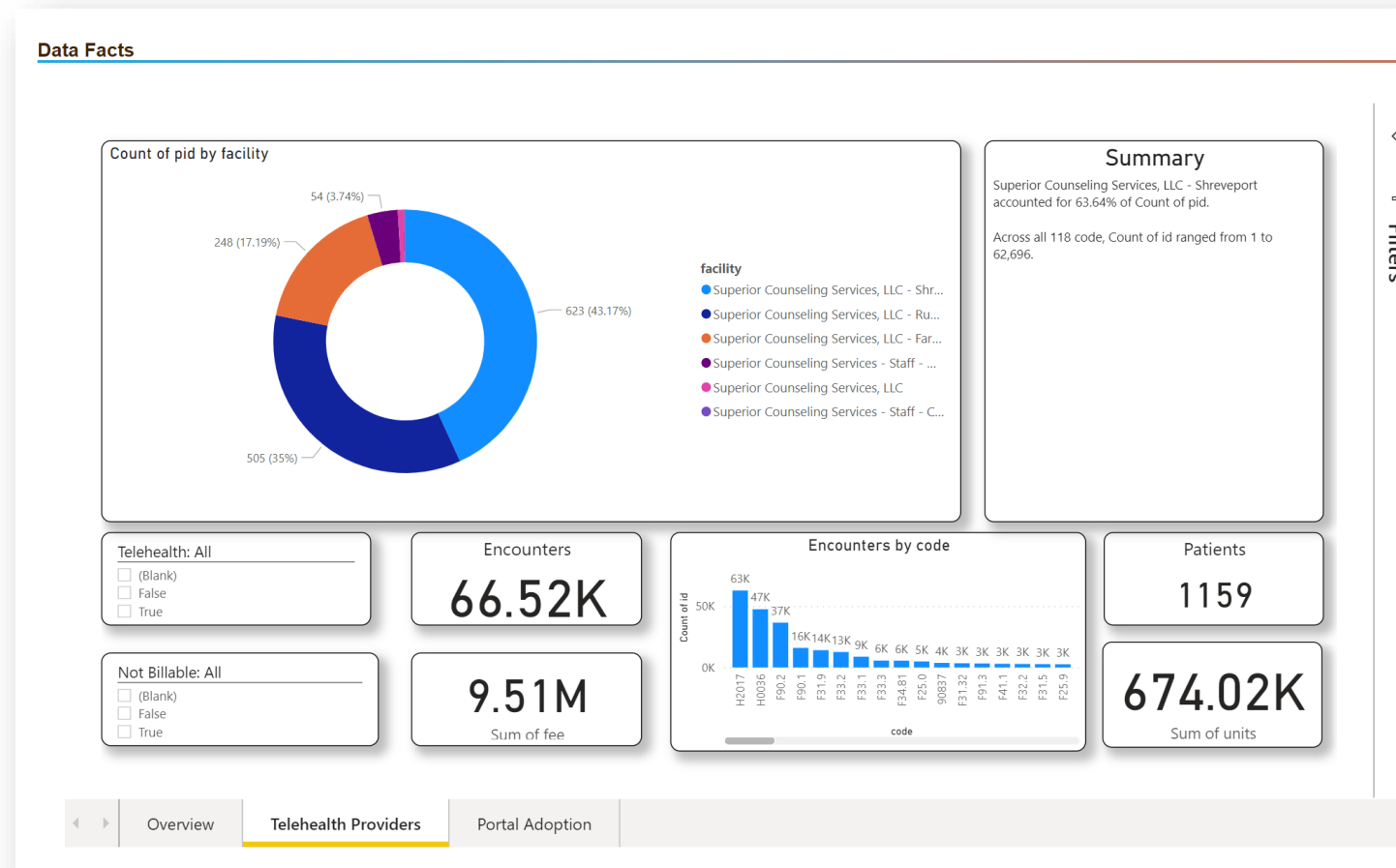


DrCloudEHR 2021-22 Roadmap Highlights

Feature	Q3 – 2021	Q4 – 2021	2022
UI/UX Refresh			
Improvements to User Workflow			
Patient Portal Workflow Enhancements			
MMIS Eligibility Checks			
Billing Improvements			
Telehealth 3.0			
Task Oriented Workflow			
Patient Engagement/Workflow			
Mobile App Support (iOS/Android) 1.0			
ERP/CRM Integration			

Outcomes

- Concept
 - Develop an Outcomes feature/module to provide a bird's eye view a client's progress
 - Configurable heuristics to define outcomes
 - Visual Cues and Tools
- We need your input









Feature Overview & Demos

Chris Goodbaudy

Feature Tags at a Glance

-  **Core** Feature available to all users when released
-  **Add-on** Dependent on activation of other feature(s)
-  **Add-on** Requires purchase and additional setup
-  **Setup** Some setup is required

Supervisor Review Functionality



Add-on



Setup



Nov 2021

- New Form focused interface eliminates endless scrolling and reduces load time
- Designed to provide visual feedback on review status of forms
- Both methods of reviewing forms is still available

- Demo

Room View of Calendar



Add-on



Setup



Nov 2021

- New view in Calendar to support viewing scheduled appointments by room
- Calendar can now show appointments scheduled by room

- Demo

Release of Information Form Builder Type



Add-on



Setup



Dec 2021

- We now support full ROI integration for Form Builder Forms
- This includes:
 - Inserting organization information into contact fields on the form
 - Customizing the column headers in the ROI dashboard to correspond to the fields on the ROI form
 - Revoking ROI's
- Demo



Questions & Answers

Ramesh Nagul, Chris Goodbaudy, Murray Heidebrecht



A Sugarwish
will arrive by
email early
next week!

Year-End CR Discount

YEAR END SALE
**Save Up
To 50%!**





The Answers Are A Click Away

Click the Help Icon to Search for Useful Support Articles in the Knowledge Base

Click the Email Icon to Create a Support Ticket



Explore Our Brand New Content Areas

1

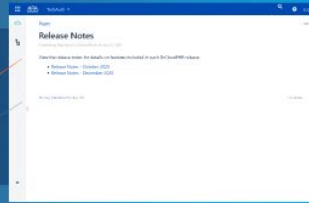
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3

Release Notes
View the release notes for details on features included in each DrCloudEHR release.

User Community
View this space to access DrCloudEHR User Community materials.

Videos
Click this space to view DrCloudEHR feature videos.



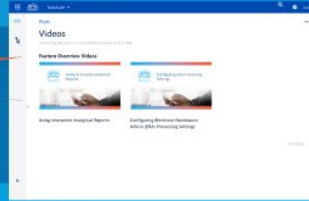
Release Notes

Get the scoop on each release of DrCloudEHR



User Community

The place to go for news on upcoming events and valuable content from the last one.



Videos

The new home for our growing library of Feature Overview, Recorded Demo, and Training videos.

Webinar Slides and Recording will be available in the Knowledgebase next week

Happy Holidays

PARTNER

