



ensoftek[®]

DrCloudEHR™
November Release Notes

Release to Staging Site – October 31, 2022

Release to Production Site – November 06, 2022

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Overview

This document contains the Release Notes for November 2022. Upon receipt, please review and test the changes in your Staging Site as soon as possible. The updates may have different effects depending on your configuration. Use the following tags to understand the impact of the updates on your site:



Available to all users when released



Dependent on the activation of other feature(s)



Some setup is required after release



Requires purchase and additional setup

*Please note that the terms **client**, **patient**, and **individual** are used interchangeably throughout this document depending on the nature of the feature.*

If you have any questions regarding Staging Sites or this Release, don't hesitate to contact our support team at support@drcloudemr.com.

Practice

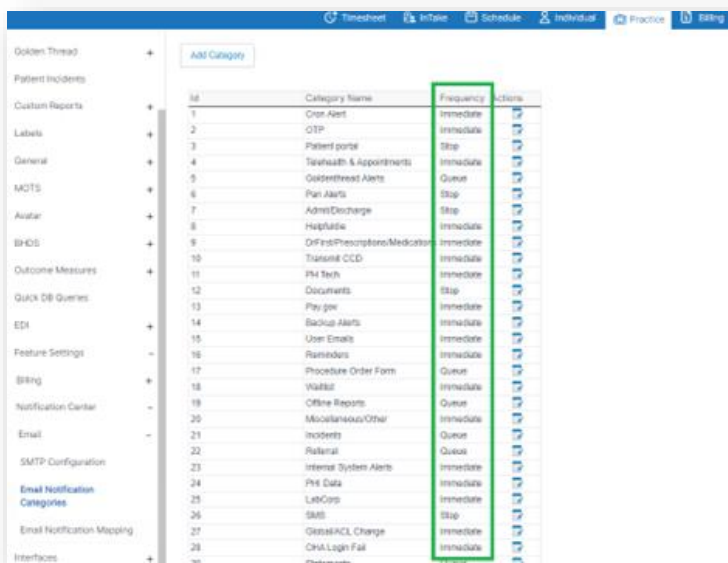
Option to Queue Email Notifications

Core  Setup

There is now the ability to select how the system will send out email notifications, allowing the following options:

- **Immediate**
- **Queue**
- **Stop**

The default option is **Immediate**, with no change in email sending functionality. **Queue** creates a batch to be sent out at 1-hour intervals. Finally, **Stop** will block the system from sending out email notifications.

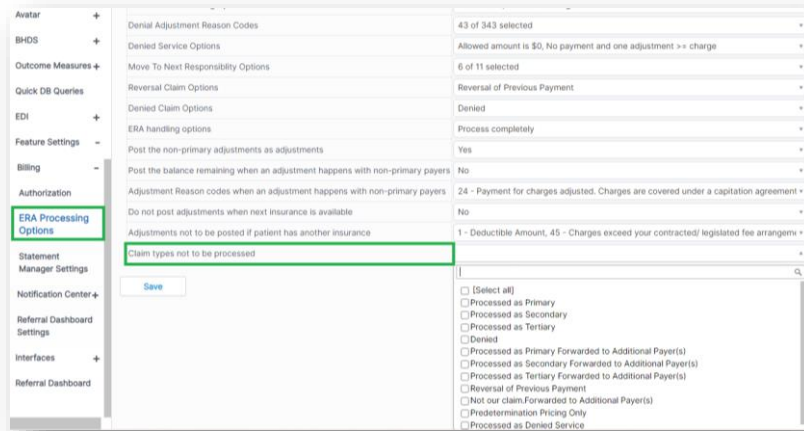


ID	Category Name	Frequency	Actions
1	Onn Alert	Immediate	
2	OTP	Immediate	
3	Patient portal	Stop	
4	Telehealth & Appointments	Immediate	
5	GoldenThread Alerts	Queue	
6	Pan Alerts	Stop	
7	Admit/Discharge	Stop	
8	Hipflude	Immediate	
9	DrFirst/Prescriptions/Medications	Immediate	
10	Transmit CCD	Immediate	
11	PH Tech	Immediate	
12	Documents	Stop	
13	Phy.gov	Immediate	
14	Backup Alerts	Immediate	
15	User Emails	Immediate	
16	Reminders	Immediate	
17	Procedure Order Form	Queue	
18	Waitlist	Immediate	
19	Offline Reports	Queue	
20	Miscellaneous/Other	Immediate	
21	Incidents	Queue	
22	Referral	Queue	
23	Internal System Alerts	Immediate	
24	PH Data	Immediate	
25	LabCorp	Immediate	
26	SMS	Stop	
27	GlobalACL Change	Immediate	
28	CHA Login Fail	Immediate	
29	Pharmacy	Immediate	

ERA Processing – Option to Filter which Claims are Processed

Core  Setup

The system now has the ability to change the desired type of claims that should or should not be processed when an **ERA (Electronic Remittance Advice)** is received and uploaded.



Billing

Ability to Make Changes to Closed Accounting Periods at Fee Sheet

Core Setup

The system now permits users to add service codes in the **Fee Sheet** when it is in a closed accounting period. Once the user makes a change to the service code (i.e., units, modifier, etc.), the added service code will go to that month's general ledger, based on the **Bill Date** or **Added Date**.

There is no longer the option to delete a closed accounting period in the accounting period page.

Fee Sheet (This encounter is of closed accounting period. If you need change it, reopen the accounting period.)

The accounting period is closed. If you need to change it, the accounting period must be re-opened.

Source	Type	Code	Modifiers	Unit Price	Units	Justify	Provider	Note	Billable	Bill Type	Auth	Del	Description
CPT4		90281		200	5		- Default -		Billable	HCFA	<input checked="" type="checkbox"/>		Immune globulin (Ig), human, for intramuscular use
CPT4		90375		250	2		- Default -		Billable	HCFA	<input checked="" type="checkbox"/>		Rabies immune globulin (RIG), human, for intramuscular and/or subcutaneous use

Funding Source: (P) ASSURANT HEALTH ASA/01/10/2021 - current/Readfile

Place Of Service: 11: Office Bill-To: Funding Source Use Provider Name for CMS1500

Providers: Rendering: User, Good Supervising: reddy, alex Referring: -- Unassigned -- Referring NPI:

Price Level: Standard Authorization: -- Unassigned --

Buttons: Save, Save & Generate Claim, Refresh, **Add Codes**, View Adjustments, Fee Sheet History, Log Treatment Time, Close

2022

Action	Name	Month-Year	Status	Created By	Created On	Last Modified By	Last Modified On
Edit Delete	October 2021	Oct-2021	Open	Administrator, Ensoftek	02/09/2022 19:25:01		
Edit Delete	November 2021	Nov-2021	Open	Administrator, Ensoftek	02/09/2022 19:25:01		
Edit Delete	December 2021	Dec-2021	Open	Administrator, Ensoftek	02/09/2022 19:25:01		
Edit Delete	January 2022	Jan-2022	Open	Administrator, Ensoftek	02/09/2022 19:25:01		
Edit Delete	February 2022	Feb-2022	Open	Administrator, Ensoftek	02/09/2022 19:25:01		
Edit Delete	March 2022	Mar-2022	Open	Administrator, Ensoftek	02/09/2022 19:25:01		
Edit	April 2022	Apr-2022	Closed	Administrator, Ensoftek	02/09/2022 19:25:01	Administrator, Ensoftek	04/10/2022 17:41:35
Edit Delete	May 2022	May-2022	Open	Administrator, Ensoftek	02/09/2022 19:25:01		
Edit Delete	June 2022	Jun-2022	Open	Administrator, Ensoftek	02/09/2022 19:25:01		
Edit Delete	July	Jul-2022	Open	Administrator, Ensoftek	10/08/2022 15:00:20	Administrator, Ensoftek	10/08/2022 15:02:58
Edit	August	Aug-2022	Closed	Administrator, Ensoftek	10/08/2022 21:29:58	Administrator, Ensoftek	22/09/2022 22:10:47

Choose Accounting Date at General Ledger Export

✔ Core ⚙ Setup

The system now provides the option to change the **Accounting Date** to be calculated based on the **Claim Submission Date** or the **Service Date**. When a user exports a general ledger, this selection decides how the system will calculate the dates included.

Commented [CT1]: @Ramesh Nagul please confirm this is an accurate statement of the functionality

Facility

Service

Program Type

Post To Date

← Deselect

⇒ Select All

⇒ Deselect All

Reset List

Other Settings

Setting Name	Setting Value
Separator for Revenue Account Number	-
Length of GL Account Numbers	20
Records to display on the page(max of 1000)	100
GL Number for patients with no insurance	NOINS
Ledger number for GL parameter should be unique	<input type="checkbox"/>
GL Number for patients with no payer types	NOPAYERTYPE
Accounting Date	<div style="border: 1px solid #ccc; padding: 2px;"> Service Date ▼ Claim Submission Date Service Date </div>

Option to Restrict Generating a Claim for a Closed Encounter

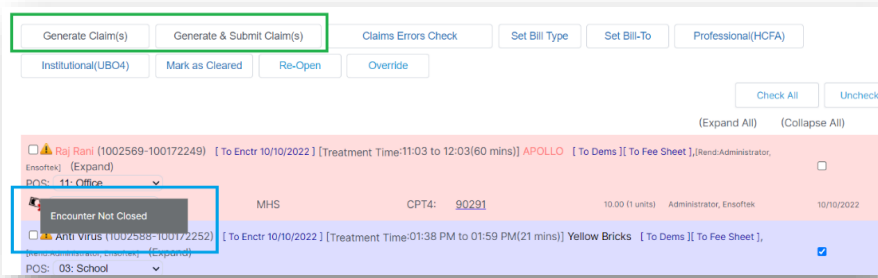
Commented [CT2]: This title might need some love

Core  Setup

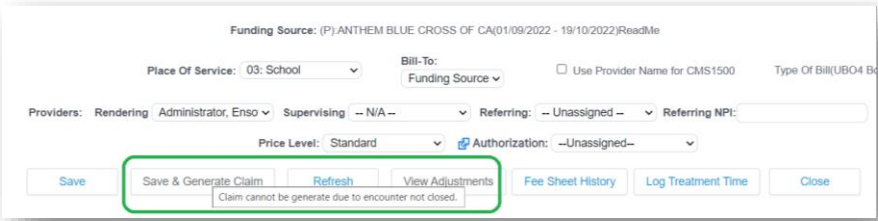
The system can now be configured to block or stop a claim from being generated until the status of the encounter is set to **Closed**. When enabled, the following buttons will be disabled at the **Billing Manager** screen until the encounter is closed:

- **Generate Claim(s)**
- **Generate & Submit Claim(s)**

As shown below, hovering over the **Golden Thread** triangle notification will display a message stating, "Encounter Not Closed".



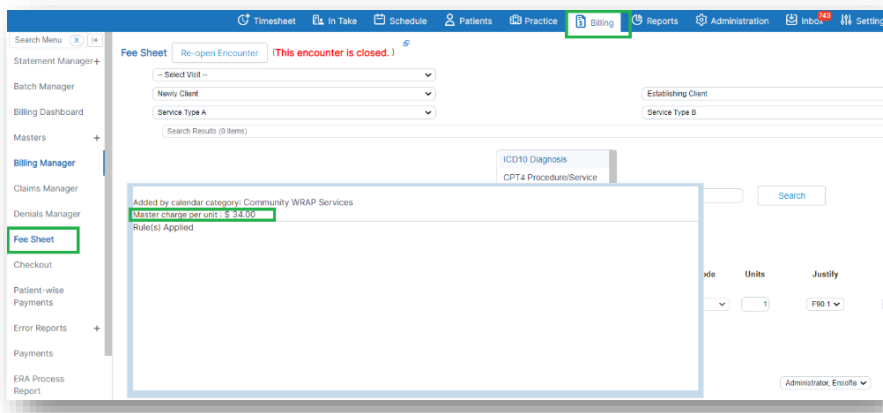
At the **Fee Sheet** screen, the **Save & Generate Claim** button is disabled until the encounter is closed.



Choose Accounting Date at General Ledger Export

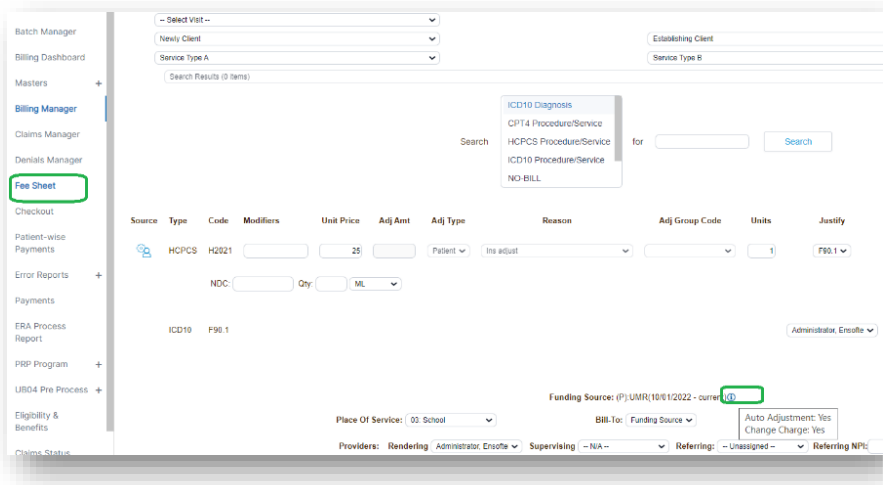
Core Setup

At the **Fee Sheet** screen, there is now the option to view the master charge from services to see whether there is a difference between the charge in the Fee Sheet and the charge from services. To view this, hover over the source icon and the **Master Charge per unit** will be displayed.



At the **Fee Sheet** screen, users can see whether the system is set in payer detail to adjust the charge to match the contracted rate or not. To view this, hover over the icon displayed next to the **Payer Name**.

Commented [CT3]: @Ramesh Nagul The functionality is not described well here. Can you help with this one?



Reports

Deposit Report – Additional Details Included

Core

The **Deposit Report** now displays the following additional details:

- **Allocation Details**
 - Expand/Collapse Allocation Details (dependent on approved attached document)
- **Facility**
- **Program Ledger Account Number**
- **Payer Ledger Account Number**

Report - Deposit Report

Post Date From: 09/11/2022 To: 09/11/2022 Program: Select Facility(s) Paying Entity: All

Insurance: PCS - PacificSource CCO OHP (3-*) Individual: PID: 1004341 Raintree ID:

Records: 3

Post To Date	Payer	Insurance Type	Payment Method	Check/Ref Number	Pay Status	Payment	Undistributed	Payment Received By	
09/11/2022	Insurance	PCS - PacificSource CCO OHP (347408)	Medicaid	Electronic	ePay - 2022091117/0014200	Applied	1043.48	0.00	Anderson, Carmen
	Encounter Facility	Individual	Invoice	Date of Service	Service Code	Charges	Payment	Adjustment	
	P-IMMS (2514)			08/23/2022	90716	21.96	19.76	2.20	
	P-IMMS (2514)			08/23/2022	90723	21.96	19.76	2.20	
	P-IMMS (2514)			08/23/2022	90633	21.96	19.76	2.20	
Total(s) of Charge(s), Payment(s), Adjustment(s)						65.88	59.28	6.60	
Grand Total(s) of Payment(s), Undistributed Amount(s)							1043.48	0.00	

Commented [CT4]: @Suryadharshan Alle this screenshot is blurry on my screen. If the same for you, could we get a new one?

Commented [MR5R4]: @Cody Thomas @Suryadharshan Alle the screenshots are blurry on my screen too