

DrCloudEHR™ May 2024 Release Notes

Release to Staging Site – April 28, 2024 Release to Production Site – May 5, 2024

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Table of Contents

Practice	4
New Options to process Electronic Remittance Advice (ERA) (835) files	4
Billing	5
Option to download multiple X12 files for Batch submission	5
UB04 Claims – Type of Bill will be automatically populated based on Encounter Bill Type when generating a UB claim	5
Reports	6
Financial Report: Collections/Aging Report – New Column added	6
Ability to filter units remaining in prior authorization	6



Overview

This document contains the Release Notes for May 2024. Upon receipt, please review and test these changes in your Staging Site as soon as possible. The updates may have different effects, depending on your configuration. Use the following tags to understand the impact of the updates on your site:



Available to all users when released





Dependent on the activation of other feature(s)





Some setup is required after the release

Requires purchase and additional setup

Please note that the terms *client*, *patient*, and *individual* are used interchangeably throughout this document, depending on the feature.

If you have questions regarding staging sites or this release, please contact our support team at support@drcloudemr.com.



Practice

New Options to process Electronic Remittance Advice (ERA) (835) files

Core 🗱 Setup

DrCloudEHR now includes the following ERA settings to support service matching using service codes and revenue codes. Two new options have been added under "Practice -> Feature Settings -> ERA Processing options".

- 1. Service code (Service code and revenue code for UB04 claims)
- 2. Date Of Service (Service date, Service to Date and Claim End Date for UB claims) Default

In addition, for UB-04 claims, the following settings can be configured for successful transaction/claim matching.

- a. Claim End Date for UB claims under "Date of Service"
- b. Revenue Code for UB claims under "Service Code"

Feature Settings	-	Adjustments not to be posted if patient has another insurance	· · · · · · · · · · · · · · · · · · ·	5
Billing	+	Claim types not to be processed	Predetermination Pricing Only *	3
		Information Adjustment Reasons		
Notification Center	+	Service Code	Service Code	
	- 1	Date Of Service	٩	
Referral Dashboard Settings		Save	[Select all] Zervice Code Revenue Code For UB claims	

Denied Service Options	Allowed amount is \$0 *
Move To Next Responsibility Options	6 of 11 selected *
Reversal Claim Options	Reversal of Previous Payment *
Denied Claim Options	Denied *
ERA handling options	Process completely *
Post the non-primary adjustments as adjustments	No *
Post the balance remaining when an adjustment happens with non-primary payers	No *
Adjustment Reason codes when an adjustment happens with non-primary payers	1 - Deductible Amount *
Do not post adjustments when next insurance is available	No *
Adjustments not to be posted if patient has another insurance	*
Claim types not to be processed	Predetermination Pricing Only *
Information Adjustment Reasons	×
Service Code	Service Code *
Date Of Service	Service Date
	٩
Save	[Select all] Service Date
	Service To Date
	Claim End Date For UB claims

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Billing

Option to download multiple X12 files for Batch submission

Core

DrCloudEHR now provides the option to download multiple X12 files for batch submission.

- Added a new button "Download Batch EDI" in claims manager.
- The selected claims will be grouped by insurance and X12 partner.
- The output will be a zip file with multiple files (one for every combination of insurance and X12 partner).

	🖭 In Take	🗄 Schedule	2 Clients	Di Practice	Billing	🕒 Reports	Administration	🖄 Inbox	20 🕴 Settings	÷	
Client First N	Name										
Oldest Fir	rst										
O Newest F	irst										
Bulk Actions											
Use buttons t	to apply actions to all	selected items at once	ə.								
Submit Claim(s) Print Claim(s) Download EDI(s) Download Batch EDI(s) Submit Corrected/Replacement Claim(s) Submit Void Claim(s)											
Get Real T	īme Claim(s) Statu	s Delete Claim	n(s) Archive	e Claim(s)							
Total Record(s): 472											
	Claim No	Status	Date Created	Type From DOS	To DOS	Client Name	Encounters	Charges	Insurance Company	Settlement	Action

UB04 Claims – Type of Bill will be automatically populated based on Encounter Bill Type when generating a UB claim

Core

Authorized users can now configure claim rules to automatically set the Type of Bill field in the UB-04 form when generating claims.



Reports

Financial Report: Collections/Aging Report – New Column added

Core

Authorized user can use the manage column options to display the "Billed charges" column in the Collections/Aging Report.

Facility: Save Nature Clinic	Provider:	•	Client: First,Last(PID/HRN)]		
Whether Insured:	Insurance:	Report Type:	~	Service Type:	~	Collection	Status:	Invoice D	etails:	
Age By: Service Date	Group By: O Days Months	Aging Columns:								
Service Location:		POS:		•						
Manage Column(s)										
Submit	Print									
Without Update Select	All Clear All Ex	kport Selected as CSV	Export	Selected to Collections						
Name	Follow Up Reason Inve	oice Svc Date	Charge	Billed Charges	Adjust	Paid	Balance	Apr 24	Mar 24	Feb 24+ Sel
007, JBond's K			53,466.86	9,786.40	0.00	18,000.00	35,466.86	0.00	0.00	35,466.86 🔲
123, Ensoftek K			6,000.00	6,000.00	0.00	0.00	6,000.00	0.00	0.00	6,000.00
123, Test			60.00	60.00	0.00	0.00	60.00	0.00	60.00	0.00 🗆
123, Vivo			90.00	0.00	0.00	0.00	90.00	0.00	0.00	90.00
123bhsd, Test			3,885.00	3,885.00	0.00	0.00	3,885.00	0.00	0.00	3,885.00 🗆
2. Bhsd			900.00	900.00	0.00	0.00	900.00	0.00	0.00	900.00

Ability to filter units remaining in prior authorization

Core

DrCloudEHR now includes a new "Show prior authorizations which are less than" filter in the prior authorization usage report to filter units remaining.

Report - Prior Authorization Usage									
Prior Authorization Date Range From: 04/23/2024) Prior Authorization Date Range To: 04/23/2024) Image: Search Prior Authorization Facility *: All selected * Print Insurance: Prior Authorization: Print Client: First,Last(PID/HRN) CSV Export © Detailed O Summary Show Prior Authorizations which are less than: O Amount O Session(s) Image: Search Print									
Patient:Think Pad (10028) Prior Authorization #:PA	N10028 Valid From:04/01/2024 To:04/30/2024								
Summary:	Authorized	Consumed	Balance						
Sessions:	Sessions: 2								
Amt:	40.00	60.00							
Units: 2 2									
Service Code(s)									
CPT4:90791 2 2									
Encounter (DOS)	Service Code(s)	Units	Amt						
100189835 (04/22/2024) CPT4:90791 2.00 40.00									