



# DrCloudEHR™ August 2024 Release Notes

Release to Staging Site – July 28, 2024

Release to Production Site – August 4, 2024

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## Overview

This document contains the Release Notes for August 2024. Upon receipt, please review and test these changes in your Staging Site as soon as possible. The updates may have different effects, depending on your configuration. Use the following tags to understand the impact of the updates on your site:



**Core**

Available to all users when released



**Add-on**

Dependent on the activation of other feature(s)



**Setup**

Some setup is required after the release



**Add-on**

Requires purchase and additional setup

Please note that the terms **client**, **patient**, and **individual** are used interchangeably throughout this document, depending on the feature.

If you have questions regarding staging sites or this release, please contact our support team at [support@drcloudemr.com](mailto:support@drcloudemr.com).

# Patients

*New Encounter filter in the chart history. Find the encounter you want*

Core  Setup

Authorized clinical users can now filter the Past Encounter history or Chart by specifying a particular "Encounter" in the filter section of the Clinical View. This will list their desired encounter with all pertinent details and documentation.

Date	Category/Encounter	Encounter Status	Service Program	Billing Program	Bill-To	Issue	Reason/Form	Provider	Units	Billing	Insurance
2024-07-04 11:57:00	Benzodiazepines(100193382)	Open	Methadone Services	A-METH	Patient		Lead Disclosure Form For Dr Rental Properties (100%) 14-Day Treatment Plan (100%)	Sairam Rayavarapu	5		Primary: (Medicaid) Aetna Better Health

*Visual cue to differentiate inactive medications in the Meds List*

Core  Setup

DrCloudEHR now includes a checkbox to "Show Inactive Medications" on the medications list. When checked, inactive medications are shown in **RED**. By default, the box is unchecked and only shows active medications.

**Patient Demographics -> Medications -> Checkbox for "Show Inactive Medications".**

**Medications (collapse)**

Show Inactive Medications

- » ACETAMINOPHEN ASPIRIN AND CAFFEINE 10mcg 0.5 suspension Per Rectum three times a day
- » ACETAMINOPHEN ASPIRIN AND CAFFEINE (ACETAMINOPHEN ASPIRIN AND CAFFEINE) 10mcg 0.5 suspension Per Rectum three times a day
- » Albuterol (Albuterol) 10mg 0.5 capsule Per Rectum three times a day
- » **ICD10:I80.252(Phlebitis and thrombophlebitis of left calf muscular vein) 30(0.125 mg) .5 137MCG in mouth DAILY as directed**
- » **butalbital-acetaminophen-caff 50-325-40mg .5 137MCG in mouth DAILY as directed**

## Added three new identifiers in Billing Statements

Core Setup

### Patient Demographics -> Billing -> Statement

DrCloudEHR now includes the Facility/Program Name (encounter facility), Service Code (from feesheet) and Provider Name (rendering provider from feesheet) in billing statements.

Statement

Facility Address:   Print Follow-up Reason

Encounter Program:  Svc Date:  To:

Claim #:   Only billed encounters

Encounter status:  Collection Status:   Only encounters with balance due

**Manage Column(s)-**  
Display columns:  
 Person  Follow-up Reason  Encounter Status  Facility  Service Code  Rendering Provider

<input type="checkbox"/>	Facility	Person	Invoice	Svc Date	Last Stmt	Rendering Provider	Claim(s)	Service Code	Unit(s)	Charge	Adjust	Insurance Paid	Patient Paid	Balance	Follow-up Reason	By Source	Encounter Status	Billed Status
<input type="checkbox"/>	Save Nature Clinic	1004065	1004065.100194977	2024-07-16	2024-07-16	Ensoftek Admin	P-1004065-1005227202(TEST)	CPT4:97116	1	333.00	0.00	222.00	0.00	111.00		Ins2	Open	Billed
Total:										333.00	0.00	222.00	0.00	111.00				

## Updates to Billing Statements/Invoice

Core Setup

### Patient Demographics -> Billing Statements/Invoice

Implemented the below changes in Billing Statements/Invoice.

- Program search with the ability to choose more than one program at a time.
- Claim number search with a drop-down of matches as you type for that client to choose.
- Ability to see ONLY billed encounters in a specific search.
- Program field instead of individual to show the program, the encounter is part of.
- Claim #, CPT/HCPCS, Units fields in statement view to show what is on the encounter.
- Insurance field that shows where the encounter is currently sitting.
- Billed status field that shows whether the encounter is billed.

Statement

Facility Address:   Print Follow-up Reason

Encounter Program:  Svc Date:  To:

Claim #:   Only billed encounters

Encounter status:  Collection Status:   Only encounters with balance due

**Manage Column(s)-**  
Display columns:  
 Person  Follow-up Reason  Encounter Status  Facility  Service Code  Rendering Provider

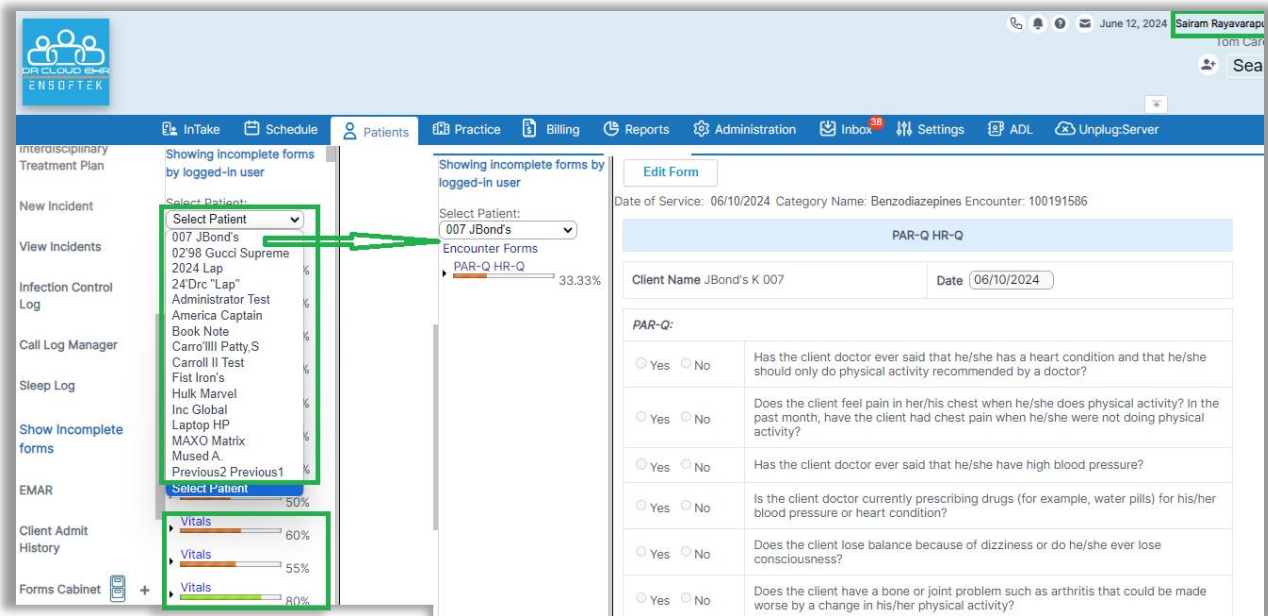
<input type="checkbox"/>	Facility	Person	Invoice	Svc Date	Last Stmt	Rendering Provider	Claim(s)	Service Code	Unit(s)	Charge	Adjust	Insurance Paid	Patient Paid	Balance	Follow-up Reason	By Source	Encounter Status	Billed Status
<input type="checkbox"/>	Save Nature Clinic	1004065	1004065.100194977	2024-07-16	2024-07-16	Ensoftek Admin	P-1004065-1005227202(TEST)	CPT4:97116	1	333.00	0.00	222.00	0.00	111.00		Ins2	Open	Billed
Total:										333.00	0.00	222.00	0.00	111.00				

## Ability to show "Incomplete Forms" for logged-in provider

Core  Setup

Implemented the below changes in showing incomplete forms for the logged-in provider.

- When a patient chart is open and selected in the header section, the list displays the incomplete forms for that specific patient.
- When no patient chart is opened or selected, all incomplete forms for all patients created by the logged-in user are displayed at the **Patient -> Show Incomplete Forms** section.

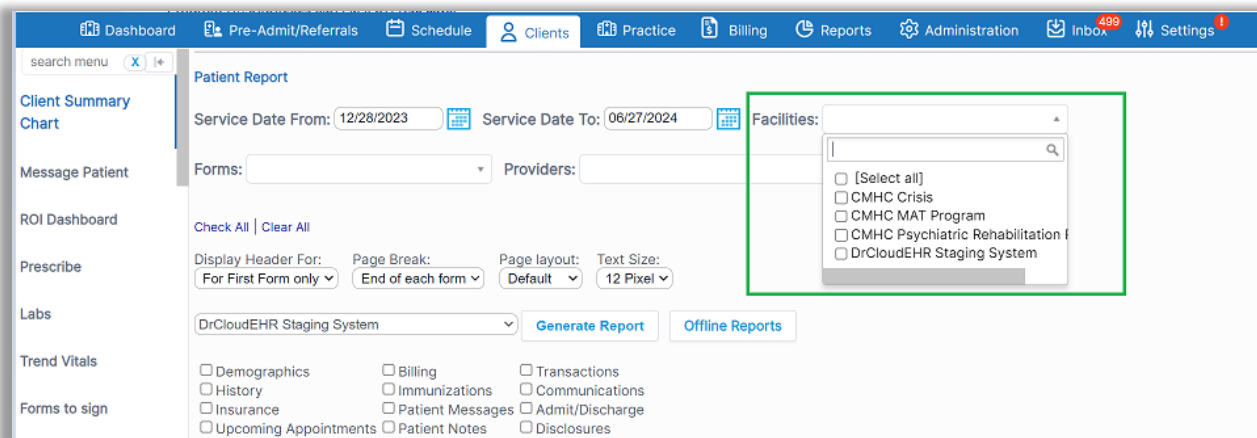


## New "Facilities" dropdown filter in patient reports

Core  Setup

Patient Demographics -> Reports -> Individual reports -> Programs

Implemented a dropdown filter which contains encounter history facilities on the Patient Reports page.



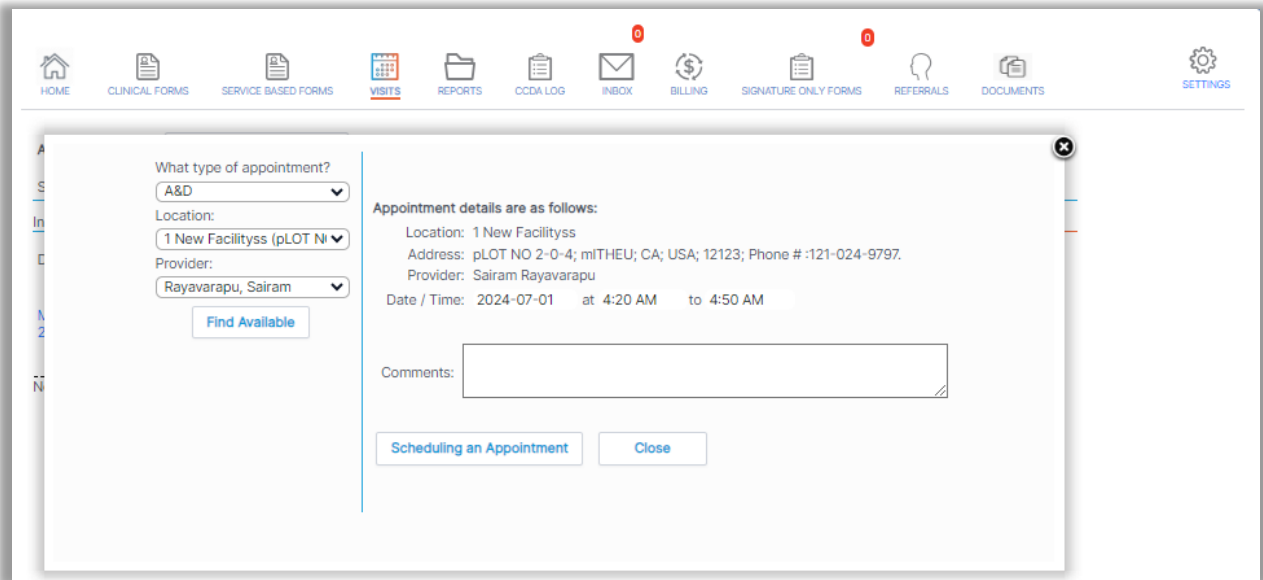
# Patient Portal

*Ability to configure "Upcoming appointments" as read only in the Patient Portal*

Core Setup

## New Global Flag to show or hide the Cancel Appointment Button in the Patient Portal.

DrCloudEHR now provides the ability to configure the patient portal to have a read only view of upcoming appointments for patients without the ability to cancel the appointments.



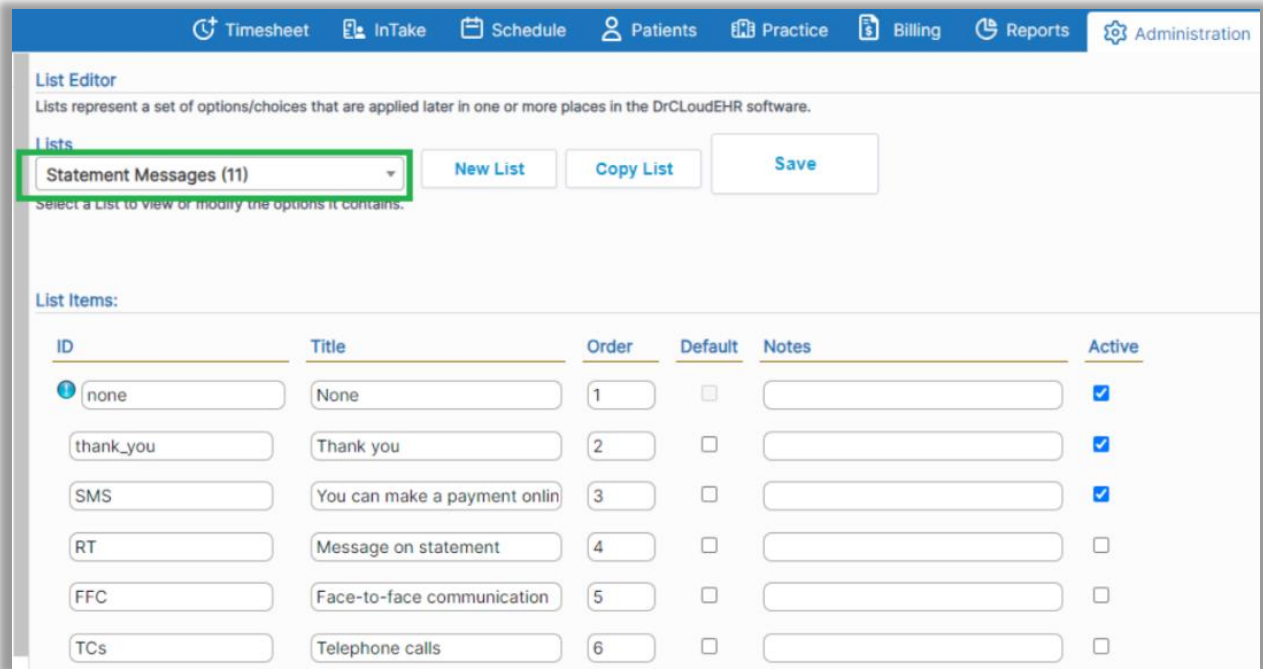
# Billing

## Updates to messages displayed on patient/client statements

Core Setup

Authorized users can create and configure custom messages to be included in patients' statements.

- New Statement Manager Settings – "Message on the statement (Version 2 only)"
- Ability to create a list of statement messages under Administration -> Lists.



- Any of the messages in the dropdown can be set as the default message.
- When a user creates the statement from the patient's chart, the default message is selected with the dropdown option to change the message.
- Also added the "Other" option in the dropdown to enter a custom message in the text-box and added to the list.

