

DrCloudEHR™ April 2024 Release Notes

Release to Staging Site – March 24, 2024 Release to Production Site – March 31, 2024

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Overview

This document contains the Release Notes for April 2024. Upon receipt, please review and test these changes in your Staging Site as soon as possible. The updates may have different effects, depending on your configuration. Use the following tags to understand the impact of the updates on your site:



Available to all users when released



Some setup is required after the release



Dependent on the activation of other feature(s)

(\$) Add-on





Requires purchase and additional setup

Please note that the terms *client*, *patient*, and *individual* are used interchangeably throughout this document, depending on the feature.

If you have questions regarding staging sites or this release, please contact our support team at support@drcloudemr.com.

Practice

Ability to submit a claim to a secondary insurance as primary

Core 🏼 🎝 Setup

DrCloudEHR now provides the ability to submit a claim to a secondary payer, disregarding primary insurance and treating the secondary insurance as primary. The following actions have been taken.

- 1. Post denial & bill to next responsible party: When there is a billing rule set with this option.
 - a) The system will create a denial record and assign the responsibility to the next responsible payor in queue (Ins2 or Ins3 or patient) at the Billing Manager.
 - a. At invoice details, "Done" With will be changed to "Ins1" and so on.
 - b) Generating and submitting a claim will create a claim to the secondary or tertiary payer and the X12 SBR*S* will be sent.
- 2. Bill to next responsible party as Previous Level: When there is a Billing Rule set with this option.
 - a) At the Billing Manager, the responsibility will be changed to secondary or tertiary or patient.a. At invoice details, "Done" With will be changed to "Ins1" and so on.
 - b) Generating and submitting a claim will create a claim for the primary payer and the X12 SBR*P* will be sent.

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	ervice: Of Service	*	Age Range (In Years): From Age To Age	Certification/Education: Any Certification +		From Time Cange (In		Encounte	er Billable	:		el Of Care: y Level Of Care	*
	Status: tional Status		nterpreter Option: Any Interpreter Option *										
tion	service Code	* *	Charge	Function		Place Of Service	Bill Type		Modifier	Unit Type	Units	Billable	Non Billable Options
	HCPCS:96127	Mental	Custom Charge V		•)	14: Group Home 🗸	HCFA	~		Session 🗸			Bill To Next Responsible Party
		Health Risk Assessment \$31.14											ssigned Next Responsible Party
es:												Write C Post D	Patient Off Balance enial And Bill To Next Responsible Party Next Responsible Party As Previous Let
Sav	/e	Save As	New Clear										

Ability to restrict access to Onset Hospitalization Date field in new encounter Form based on ACL

Core 🏟 Setup

Implemented a new ACL for "Onset/hosp. date:" field in the encounter page. Any users with the ACL active cannot access or edit the "Onset/hosp. date:" field.

ACL Name: Restrict access to Onset/hosp. date on Encounter page

I	Administer	Referral Source:	
	Medications	Referring Provider: Unassigned 🔻	- 1
	Clients Facesheet	Referring NPI:	- 1
		Date of Service: (mm/dd/yyyy hh:mm AM/PM) 03/20/2024 08:09	
	Authorizations	Onset/hosp. date: (mm/dd/yyyy)	

Ability to fill facility name/address from an existing list of facilities at ROI forms

Core 🔅 Setup

In addition to the list of organization/address book entries available in ROI forms, DrCloudEHR now provides the ability to fetch a list of existing facilities to capture the facility name/address at ROI form under "Organization or Individual Authorized by Client" section. Users can now choose the desired facility from the list, and the system will auto-populate the name and address of the selected organization/facility on the ROI form.

Facilities Q	Search Program here	Clear	Text					
Short Name	Name	Address	City	State	Phone	Fax	E-Mail Address	Pri.Biz Entity
SNC	Save Nature	Clinic 11005 Spain Rd NE	Albuquerque	NY	778- 013- 7077	525- 994- 521	sreedhark@drcloudemr.com	Yes
							individual or organizat nformation with YB of I	
been authoriz Organization: Name/Title	ed to receive or o	disclose this clie						
been authoriz Organization:	ed to receive or o Save Nature Clin	disclose this clie					nformation with YB of I	
been authoriz Drganization: Name/Title and/or	ed to receive or o Save Nature Clin	disclose this clie					nformation with YB of I	

Administration

Support to import new types of data

Core

DrCloudEHR now provides the following import features at Administration-Other-Manage Data.

1. Patient Demographics Report.

			C Timesheel	i 📴 InTake	🖆 Schedule	2 Patients	Practice (🖞 Billing 🕚	Reports 🔯 Ad	Iministration	🕑 Inbo🏁	밝다 Settings :	🗷 ADL 🖄 Unp	ug:Server	
Import Student Demographics	Impor	t Client	Demographics	View Import Log											
Merge Clients		Input C		se File No file ch	osen										
Users list based on ACLs	Please	make s		nport	le are matching w	ith the below	displayed column an	d are in the same	sequence.						
mport Patient				or mm-dd-yyyy f		olumns data is	missing , those row	s will not process	ed						
Demographics	CASE V	NORKER	R NAME should b	e in first name las d/yyyy or mm-dd-											
Demographics V1	CASE V	VORKEF	R NAME should b	e in first name las		F	G	н	1	J	ĸ	L	м	N	0
Demographics V1 Import Encounters Data V1	CASE V DATE fi	B*	RNAME should b ould be in mm/de C* Homeless	e in first name las		F CASE WORKER - FULL NAME	G Homeless Client - Current Lease-up - Unit - ADDRESS	PROVIDER	I Homeless Client - Current Lease-up date	MEDICAID	K MEDICAID EXPIRATION DATE	L CLIENT CURRENT HOUSING STATUS	M PRIOR AUTHORIZATION CODE	PRIOR	O PRIOR AUTHORIZATION END DATE

2. Client Contact PSH.

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					C [®] Time	sheet	🔤 InTake	🖻 Schedule	e ĝe	tients 🖸	Practice	Billing	C Reports	😥 Administratio	n 🕑 Inbo	\$# Setting	as 🕑 Al	n Qu	Inplug:Serv	ar .		*	
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		our	lata: Click Brow	ise / Choose File	button and cho	ioze the file !	from your comp	suter.															
n	To import y																						

Ability to send a specific reminder related to a patient to multiple providers

Core 🏟 Setup

DrCloudEHR now provides the ability to send reminders to multiple staff assigned to a patient.

Introduced the below global flags at Notifications: Notify MHP User, Notify MHS User, Notify LMHP User, Notify TL User.

C ⁺ Time	esheet 🖳 InTake	🗄 Schedule	2 Patients	Deractice	Billing	C Reports	& Administration	Inbox 828	👯 Settings	🔊 ADL	🗷 Unp		
Search Menu 🗶 🖛	FEATURES	SMS Gateway	Username										
Administration	FORM SPECIFIC	Phone Gatewa	y Username								_		
Home	CALENDAR	Default Auditor	~										
System Workflow	SECURITY						1Bri	ght 1Physician	1				
Global Settings	NOTIFICATIONS							A User					
	PORTAL						Acu	puncturist Doc	tor				
Users	CONNECTORS	Who should be	e notified to man	age the waitlist	when appointn	nent is cancelled	d or created? Add	diction Psychiat	trists				
Exclusions	BILLING	Notify MHP Us	er				patie	ent_data.care_t	eamID		_		
Layouts	DRFIRST	Notify MHS Us	er				patie	ent_data.ref_pro	oviderID		_		
	CLIENTTELL	Notify LMHP U	lser		patie	patient_data.providerID							
Navigation Layout	PAY.GOV	Notify TL User				patie	patient_data.tl_providerID						
Lists	CHARTMEDS EMAR		Save										
	DUD OLTOWAY												

- These above users will be displayed on the Send Reminder page to send reminders.
- Click to select multiple staff assigned to a patient.

Send a Reminder	
Link to Client : Vaishali_Nagul Alle	
Send to : (Click to select × Myself multiple recipients) (each recipient must set their own messages as completed)	Send to All
Send to :	Clear the selection
(Click to select Select Group(s) multiple groups) Send to :	
(Click to select multiple staff assigned to a patient) Send the reminder to the staff(s) assigned to a patient in demographics.	
Due Date : 02/25/2024 OR Select a time span : Priority : Select a Time Span High	● Low [○] Medium [○]
Type Your message here :	
S	end This Message